



Manager – Clinical Care

Holy Family Services Brother Albert's Home, Marayong

About us

Holy Family Services (HFS) is a non-for-profit provider of aged care, childcare, retirement living and education services for people in Western Sydney. We are a ministry of the Sisters of the Holy Family of Nazareth, established by the Sisters more than 65 years ago.

We have a proud tradition in providing the highest standard of care and hospitality services in a family-focused environment across our organisation.

Our Residential Aged Care Service, Brother Albert's Home has 146 beds for people over 65 years old with high level clinical or personal care, memory (Dementia) care or palliative care needs. Our professional qualified Registered Nurses and personal care staff provide 24-hour care, assisted by our support teams of pastoral care, leisure and lifestyle, hospitality, allied health, maintenance and administration.

About the role

We are currently seeking a highly motivated and experienced **Manager – Clinical Care**, passionate about working with elderly and committed to their health and wellbeing, to join our dedicated and friendly team. This **Senior Leadership position** is a permanent full-time, working Monday to Friday (9:00-17:00).

In your role you will be responsible for:

- Leading clinical care and clinical governance
- Through clinical leadership and support, foster a culture of evidenced based best practice
- Coordinating with Allied Health professionals to provide clinical services within the business unit that are reflective of consumer's needs and care plan
- Maintaining accreditation and ACFI funding levels to ensure the future viability of HFS
- In collaboration with admission team, ensuring occupancy levels are maintained to sustain future viability of HFS
- Managing, leading and directing the direct reports in the provision of individualised care and service to residents
- Four aspects of financial stewardship, i.e. income, cost and asset management as well as being a good corporate citizen
- Collaborating with the care teams to ensure the service achieves quality outcomes for consumers
- Fostering a culture that is reflective of HFS Mission and values

About you

You will be part of a care team professionals, who just like you, are passionate and committed to deliver the best possible care to our residents, ensuring their wellbeing and comfort.

Ideally, we are looking for someone who has the following:

- Current practicing Certificate as a Registered Nurse with AHPRA with a minimum of 5 years' experience working as a Registered Nurse in a leadership position
- Advanced Gerontological clinical assessment and management skills
- Comprehensive understanding and experience in Quality Indicators, SIRs, ACFI funding, CQI, Critical Incident investigation and analysis, Aged Care Quality Standards, Aged Care Legislation
- Experience in the development, provision and facilitation of training in clinical care areas
- Ability to be innovative in the provision of clinical care in Aged Care
- Resident and customer service focus
- Demonstrated experience in team leadership including performance management
- Ability to communicate with a range of people including older people, doctors, carers
- Ability to lead, direct, motivate and supervise clinical care teams to ensure achievement of set objectives
- Capacity to work unsupervised and in a team
- Excellent time management skills, with the ability to set priorities and to meet targets
- Capacity to be flexible and work with varying demands
- Good written communication skills including experience in preparing documentation related to care needs, care delivery and ACFI validation
- Evidence of right to work in Australia
- Have a current NDIS worker check or a willingness to obtain one

If you believe you meet the above key requirements and want to work with an organisation that values its people and provides a warm and supportive team culture, then we would love to hear from you!

Benefits of working with us

- Salary Sacrifice
- Large organisation based on core Christian values of Hospitality, Love and Acceptance
- Monthly training offered to solidify your skillset. Regular toolbox talks to enhance your current learning
- Supportive work environment with leadership support
- Family friendly
- Annual Flu Shot provided

Enquiries: For further information about this opportunity please call Joanna, Manager of Legal, People and Culture on 02 9678 8200.

Application Process: Applications should include your cover letter and resume and be sent to Joanna at hr@holyfamilyservices.com.au

Applications close 6 April 2022.