



CHC43015 Certificate IV in Ageing Support

Course Overview

The Certificate IV in Ageing Support equips aged care workers with specialised skills to allow them to complete specialised tasks and functions within the aged care industry. This course is suitable for both residential aged care and home or community care environments.

Course Description

The Certificate IV in Ageing Support reflects the role of support workers who complete specialised tasks and functions in aged services; either in residential, home or community-based environments. Workers will take responsibility for their own outputs within defined organisation guidelines and maintain quality service delivery through the development, facilitation and review of individualised service plan delivery. Workers may be required to demonstrate leadership and have limited responsibility for the organisation and the quantity and quality of outputs of others within limited parameters.

To achieve this qualification, students must have completed at least 120 hours of work as detailed in the assessment requirements of the units of competency.

Course Structure

CHC43015 Certificate IV in Ageing Support consists of eighteen (18) units of competency comprising 15 core units and 3 elective units in accordance with the training package rules.

Unit of Competency	Core	Elective
CHCADV001 Facilitate the interests and rights of clients	X	
CHCAGE001 Facilitate the empowerment of older people	X	
CHCAGE003 Coordinate services for older people	X	
CHCAGE004 Implement interventions with older people at risk	X	
CHCAGE005 Provide support to people living with dementia	X	
CHCCCS006 Facilitate individual service planning and delivery	X	
CHCCCS011 Meet personal support needs	X	
CHCCCS023 Support independence and wellbeing	X	
CHCCCS025 Support relationships with carers and families	X	
CHCDIV001 Work with diverse people	X	
CHCLEG003 Manage legal and ethical compliance	X	
CHCPAL001 Deliver care services using a palliative approach	X	
CHCPRP001 Develop and maintain networks and collaborative partnerships	X	
HLTAAP001 Recognise healthy body systems	X	
HLTWHS002 Follow safe work practices for direct client care	X	
HLTHPS006 Assist clients with medication		X
HLTHPS007 Administer and monitor medications		X
BSBMGT401 Show leadership in the workplace		X

Entry Requirements

There are no stated entry requirements for CHC43015 Certificate IV in Ageing Support. Where a student has no previous Australian qualification, the Holy Family Services RTO Language, Literacy and Numeracy (LLN) Assessment will be required to be completed prior to acceptance into the course. In the event a student has any AQF qualification at the Certificate III level in any discipline, the student will be exempt from the LLN assessment and will be provided with acceptance into the course.

Students that have completed CHC33015 Certificate III in Individual Support (Ageing) meets the entry requirements and may be eligible to receive credit transfer. The number of units of competency credited towards CHC43015 Certificate IV in Ageing Support will be assessed as per Credit Transfer Policy and the duration of the course will be adjusted.

Selection Criteria and Legislative Requirements

Students must meet the above entry requirements and meet the following selection criteria and legislative requirements:

- Must be over 18 years of age
- National Police Check: In order to work in or undertake mandatory work placement in a residential aged care facility or community setting, students must have a National Police Check which the student must provide at their own cost
- Flu Vaccination: With the introduction of health safety regulations as a result of COVID19, students must have the flu vaccination and provide certification
- Due to the physical requirements of this course, students must have the ability to perform manual handling tasks

Mode of Study

Students study an integrated flexible mode of delivery including:

- Self-paced online learning
- Scheduled face to face trainer mentoring/workshop sessions
- Mandatory work placement

Course Delivery and Assessment

The units will be offered online through our Learner Management System (LMS) where all students can access course materials. Holy Family Services RTO provides support sessions once per month for face to face support (through zoom or classroom) and simulated workplace assessments.

Assessment requirements are outlined at the beginning of each unit. An assessment booklet is provided in electronic copy (online) only. Each month assessment tasks will be required to be completed prior to the commencement of the next unit. Most assessments can be submitted online however, simulated and workplace assessment will form part of the overall course requirements.

Student Resources

As this course is delivered online students will require the following resources to complete this course:

- Desktop or laptop computer
- Internet connection

Delivery Locations

This integrated flexible mode course is delivered as follows:

Online:

- Any location in NSW

Scheduled face to face trainer mentoring/workshop sessions:

- Holy Family Services RTO training room (Sydney only), or
- Online Zoom sessions with the trainer (Outside Sydney), or
- Workplace facilities for existing workers (conditions apply)

Mandatory work placement:

- Holy Family Services aged care facilities, or
- Approved aged care facilities

Mandatory Work Placement

There are workplace requirements for this course as Training and Assessment is based on acquiring practical workplace knowledge and skills that can be readily transferred to the workplace.

- Students are required to complete 120 hours mandatory work placement for successful completion of the course
- Work placement can be undertaken within a Holy Family Services aged care facility or a workplace requested by the student
- Students will be required to be supervised in the workplace by supervisors that have at least the same level or higher qualifications and 3 years' experience in industry
- Students will be provided with the essential work placement forms and appropriate insurance certification

Work placement forms will be sent to all students. Holy Family Services has insurance coverage for students during their work placement component.

Duration

The duration for CHC43015 Certificate IV in Ageing Support is 18 months but may vary based on:

- Student/existing worker available release time
- Submission of evidence for credit transfer or RPL
- Flexible assessment submission that supports student work and life balance

The maximum period within which a student is permitted to complete the Certificate IV in Ageing Support is three (3) years. In the event a shorter duration has been achieved, evidence of competency in all units of competency must be demonstrated and maintained in the student file

Employment Outcomes

Graduates can work in any of the following job roles:

- Residential care worker
- Support worker
- Personal care worker
- Personal care supervisor
- Care team leader

Pathways

After successfully achieving CHC43015 Certificate IV in Ageing Support, candidates may apply for university or higher education entry into a relevant nursing field of study at the Bachelor level

Exit Point/Award

Students that successfully complete all 18 units of competency as stated in the Course Structure will be issued with CHC43015 Certificate IV in Ageing Support by Holy Family Services RTO. This qualification is recognized nationally under the Australian Qualifications Framework (AQF).

Students that complete some but not all units of competency as stated in the Course Structure may be issued with a Statement of Attainment. It will identify only those units of competency that have been completed as part of the qualification and recognized nationally under the AQF.

Intake Dates

This course has rolling enrolments which means students may enroll any time during the year to commence the course.

Payment Options

Total cost for the Certificate IV in Ageing Support is \$3,890.00 which consists of \$3,800.00 for the course and \$90.00 non-refundable administration fee.

Five (5) progressive payments of \$760.00 will be payable via credit card or direct deposit, covering the full cost of the course.

Course costs include the resources which are sent to students via email and are accessible through an online platform. Any printing requested by the student will be at an additional cost of 20 cents per page.