



HOLY FAMILY SERVICES

*A Ministry of the Sisters of
the Holy Family of Nazareth*

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8th October 2021

Dear residents and families,

As mentioned in my SMS yesterday, NSW Health has advised that as part of the opening up of NSW, Aged Care Homes will also be reopening to visitors under a staged approach commencing Monday 11th October 2021. We are very excited for residents and their families that they can spend time with their loved ones after so long apart. This is so important for the health and wellbeing of the residents; however we have to balance this with the prevention of a COVID-19 outbreak by reducing risks to residents and staff where possible.

We have been told that the details for visiting will be given to us by NSW Health in a Public Health Order, however we still have not received this. We will update you when this comes out, however in preparation for visiting next week we would like to explain the requirements for visiting and outings based on what we have been told by NSW Health so far and taking into consideration that we still have a large number of active COVID-19 cases in Aged Care Homes and the community in the Blacktown Local Government Area (LGA).

Visitors

- **Two fully vaccinated visitors per day aged 12 years or over** are allowed in residential aged care facilities for areas not currently under stay at home orders, provided they have not been to any stay at home area in the last 14 days.
- **You will need to show us a Negative Covid Swab result (PCR Test) taken within 24 hours of your visit** (Rapid Antigen Testing may be available at the Home if you have a valid reason for not being able to get at PCR, however there may be a cost for this testing).
 - **Visiting will be Monday to Friday between 9am and 4pm** to ensure we are able to screen all visitors as required by legislation and the residents meal times
 - **You will need to book via Zipline online at any time or by calling Reception on 96788200 from Monday to Friday between 830am and 430pm – walk ins cannot be accepted.**
 - **Visits will be limited to 1 hour** because we expect a large number of people will want to visit, and we want to accommodate as many visitors as possible,
 - Zipline will offer a drop-down box of 4 locations for visits. Select a room to see the times available for that room
 - You must **enter via Reception to be screened** for COVID symptoms, vaccination and PCR test results
 - **You must wear a surgical mask over your nose and mouth at all times** and other Personal Protective Equipment as requested while in the Home
 - Visits will be in the library, hall, quiet room or other designated locations where visitors cannot interact with other residents (unless for behaviour support or end of life which will be in a resident's room)
 - You must remain in the area of your visit with the resident at all times

- **All visitors aged 12 years and over to aged care facilities must provide evidence that they have received two doses of a COVID-19 vaccine as least 14 days prior to their visit** unless they can provide a [COVID-19 medical contraindication certificate](#) (Example attached) or the visit is for end of life.

There are 2 ways to show proof of your vaccinations:

- Your [COVID-19 digital certificate](#) which shows proof of only your COVID-19 vaccinations that you can add to a digital wallet. (Example attached)
- Your [immunisation history statement](#) which lists your COVID-19 vaccinations and all other vaccinations. (Example attached)

If you can't get proof online,

- Your vaccination provider can print your immunisation history statement or COVID-19 digital certificate for you
 - You can also call the [Australian Immunisation Register](#) on [1800 653 809](#) (8am to 5pm, Monday to Friday) and ask for your statement or certificate to be posted to you. It can take up to 14 days for your statement or certificate to arrive in the post.
- Children under the age of 12 will not be permitted to enter an aged care facility.

Visitors must not enter an RACF at all if they:

- have been to any [close, casual or monitor for symptoms locations](#) in NSW OR [Victoria, Queensland, and the Australian Capital Territory](#) OR [New Zealand](#) in the last 14 days
- have been in a stay at home area in the last 14 days and are not an essential visitor
- have [COVID-19 symptoms](#)
- are a close contact of a person with confirmed COVID-19 and are within their isolation period.
- live in a household with a person who is currently isolating.
- are waiting for a COVID-19 test result.

Residents

Residents currently under stay at home Orders

Residents are permitted to leave the facility either by themselves or with a friend or relative to exercise (go for a walk) or for outdoor recreation provided they:

- remain within 5 km of the facility or within their LGA
- are vaccinated. Residents who are vaccinated can attend an outdoor gathering in a public space of up to 5 people for outdoor recreation so long as all those at the gathering aged 16 years or over are fully vaccinated
- wear a facemask or carry a medical certificate or other written evidence signed by a registered health practitioner or a statutory declaration by the person saying they have a physical or mental health illness or condition which prohibits them from wearing a facemask

Otherwise

- Residents should not leave the facility except for essential reasons (e.g. medical appointments).
- Facilities must ensure that residents are provided with appropriate PPE and infection control advice if they need to leave the facility for essential purposes.

Residents not under stay at home Orders

- **Vaccinated residents** are permitted to leave the facility and attend small family gatherings but must abide by the current Public Health (COVID-19 Additional Restrictions for Delta Outbreak) Order (No 2) 2021 (this includes being vaccinated and wearing masks in certain locations),
- Residents may require proof of vaccination to attend certain locations,
- Must not go into an area that is currently under a stay at home order.
- **Unvaccinated residents** - Public health advice is that unvaccinated residents should not leave the facility unless for essential reasons (e.g. medical appointment), and they can only meet up with one other person for exercise and recreation purposes.

Residents who go out

Residents who go out with family will be required to provide us with information about where they are going, the type of location (eg outdoor or indoor) and who they will be in contact with (eg vaccinated or unvaccinated, children, etc) because the Commonwealth Government requires us do a risk assessment on their return to determine if they require isolation.

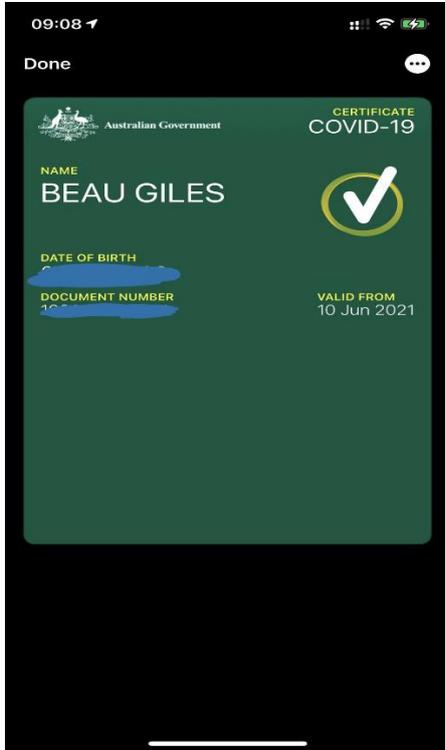
Please feel free to contact me on 96788200 if you have any questions.

Regards



Alexandra Davis
Chief Executive Officer

Digital Certificate Examples



COVID-19 digital certificate

To download or print the COVID-19 digital certificate, click the three dots in the top right of the viewer and select Download PDF or Print PDF.



Immunisation History Statement Example



Australian Government
Services Australia

medicare

Immunisation history statement

As at: 22 June 2021
For: [Redacted]
Date of birth: 21 January 1986
Individual Healthcare Identifier (IHI): [Redacted]

COVID-19 immunisation status: ✓

This individual has received all required COVID-19 vaccines.

Date given	Immunisation	Brand name given
31 May 2021	COVID-19	Pfizer Comirnaty
21 Jun 2021	COVID-19	Pfizer Comirnaty

Next NIP immunisation/s due	Date due
No vaccines due.	
Notice/s	